NURA HAGOS

MEDICINE AND SURGERY (MBBS)

CONTACT

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✉️ nura.hagos93@gmail.com

PERSONAL DETAILS

Date of Birth
November 29, 1993

Nationality
Eritrean

Marital Status
Single

Address
Sharjah, UAE

EDUCATION

Bachelor of Medicine and Surgery (MBBS),
National University – Sudan (NUSU)
(2013 - 2018)
CGPA 3.73

RELEVANT COURSES
- ✅ Course on Fundamentals of ECG, Denver University of America – USA
- ✅ European Resuscitation Council qualification in Basic Life Support (BLS) & Advanced Life Support(ALS)

LANGUAGES

English ▬▬▬▬▬▬▬
Arabic ▬▬▬▬▬▬▬
Tigrinya ▬▬▬▬▬

WORK EXPERIENCES

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Medical Insurance Doctor
Medical Insurance Sector, UAE   Nov 2025 - Present
- Review medical records and treatment plans against policy coverage.
- Provide evidence-based recommendations while maintaining compliance.

Over the Phone Arabic-English Interpreter at
Language Line Solution (LLS) - Teleperformance, Dubai   Jan 2024 - Nov 2025
- Delivered accurate interpretation across healthcare settings.
- Ensured HIPAA-aligned communication in high-pressure scenarios.

Team Leader & Customer Service Agent at Tabby– Tafaseel, Dubai
Sept 2022–Jan 2024

- ✅ Ability to work on CRM and Back office system
- ✅ Helping Customers with their daily needs, which resulted in above 90% positive feedback in surveys

Medical officer in Emergency Department (Collaborator) at Ibrahim Malik Teaching Hospital
Sept 2021 – Nov 2021

Medical officer at The Salam Centre for Cardiac Surgery (EMERGENCY)
Oct 2021

House officer with the Sudanese Ministry of Health
Oct 2019 – Oct 2020

House officer with the Sudanese Ministry of Health (Training)
Aug 2018 – Feb 2019

Supervisor of Translators at Al–Ajaji Dental Clinics (Dr Sulaiman Al Habib Hospital) – Saudi Arabia
Jan 2012 – Sept 2013

- ✅ Training new interpreters, guiding them towards the profession's standards and evaluating their progress

Dental OR Coordinator at Al–Ajaji Dental Clinics (Dr Sulaiman Al Habib Hospital) – Saudi Arabia

- ✅ Proven ability to organize, priorities and multitask Consistently performing excellent in a very busy atmosphere

English Teacher, summer center– Saudi Arabia
May 2010

Islamic Studies Teacher, Quran center– Saudi Arabia
May 2009– May 2011

Conferences & Workshops:

- The 7th International Conference of the Sudanese Society For Neurosciences (SSNS), held at the International Hall of the Ministry of Higher Education and Scientific Research, Khartoum – Sudan Jan 2018
- Workshop on Neuroradiology, held at Soba University Hospital Training Center, Khartoum –Sudan Jan 2018
- Workshop on Lumbar Puncture, held at Soba University Hospital Training Center, Khartoum –Sudan Jan 2018
- International Sepsis Conference, held at Army Corps of Engineers Hall, Khartoum – Sudan Jan 2018
- Statistical Package for Social Science (SPSS) at the International University of Africa, Khartoum Sudan Jan 2019

Demonstrated Competencies:

- **Research and Critical Thinking**
  Highly developed research and analytical skills with a strong capacity to conduct independent research.
  Proven ability to conceptualize problems and develop well- reasoned and logical viewpoints through the graduation project and training courses

- **Research and Critical Thinking**
  Fostered through teaching, volunteer and extra-curricular environment, public speaker, debating and convening roles discussions.
  Clarity in written expression demonstrated both academically and professionally

SKILLS

- Patient Assessment
- Recording Patient Medical History
- French course at the French Council – Saudi Arabia
- Summer courses in English Language and Computer sciences – Saudi Arabia
- Advanced International Certificate in IT Skills Foundation at Al-Khaleej Institution – Saudi Arabia
- English Courses at the British Council & Eritrean Council – Saudi Arabia
- International English language testing system (IELTS) – Saudi Arabic

References:

Available when it's requested.